## FREQUENTLY ASKED QUESTIONS

## **Access and Login**

#### 1. Where can I take the IPLO exam online?

You can take the exam by visiting <u>olympiad.pseb.ac.in</u> using any modern browser such as Chrome, Edge, or Firefox etc.

#### 2. What are the login credentials for the exam?

User ID IPLO Registration Number

Password: As set by you at the time of registration, also it has been sent to your registered email ID.

## 3. Can I log in using an OTP instead of a password?

Yes. You can log in with an OTP sent to your registered mobile number. Select "Login via OTP," enter your User ID, and enter the OTP to login.

# 4. What should I do if I forget my password?

Click "Forgot Password" on the login page, enter your User ID, and follow the reset link sent to your registered email. After that set new password.

#### 5. How do I log in for the exam?

Visit the exam website  $\rightarrow$  Click the three-bar menu  $\rightarrow$  Select "Login"  $\rightarrow$  Use your credentials or OTP to access the portal.

#### **Exam Schedule and Structure**

#### 6. When will the mock test be conducted?

A 10th to 12th November 2025 for Classes 3 to 12.

Timing:9:00 AM to 7:00 PM

#### 7. When is the IPLO online exam scheduled?

Classes 3-5: 5thDecember 2025

Classes 6-8: 6th December 2025

Classes 9-12: 8th December 2025

For International/Other State students: 6th-7th December 2025.

#### 8. What is the exam pattern and duration?

There will be 50 multiple-choice questions (MCQ) that need to be attempted in 60 minutes. No negative marking.

#### 9. What is the exam timing schedule?

Multiple slots between 7:00 AM to 7:00 PM. Students starting

before 7:00 PM get a full 60-minute duration.

- 7:00 AM 8:00 AM
- 8:00 AM 9:00 AM
- 9:30 AM 10:30 AM
- 10:30 AM 11:30 AM
- 12:00 PM 1:00 PM
- 1:00 PM 2:00 PM
- 2:00 PM 3:00 PM
- 4:00 PM 5:00 PM
- 5:00 PM 6:00 PM
- 6:00 PM 7:00 PM

# **Permissions and Validation**

# 10. What permissions should I allow before starting?

Enable camera and microphone access on your device, without the permissions the exam won't start otherwise.

# 11.What is the validation process before the exam? Click "BEGIN VALIDATION" → Read instructions → Tick the consent box → Click "START EXAM

# 12. What are the camera and microphone requirements?

Both must remain on throughout the exam. The system captures photos at the start, during, and at the final submission of the exam.

# 13. What kind of internet connection and device is required?

Use a stable, high-speed internet connection on a modern browser Chrome, Edge, Firefox) with a working camera and microphone.

# 14.Is the software compatible with all devices?

Yes. It runs on desktops, laptops, tablets, or compatible mobiles with functional camera and microphone.

# **Exam Interface and Navigation**

# 15. Can I navigate through questions during the exam?

Yes. Move back and forth freely using Previous, Save & Next, or the Question Palette.

## 16. What if I get disconnected or logged out?

You can re-login anytime within the 60-minute window, and your timer resumes where it left off.

# 17. How can I check the remaining time?

The timer bar at the top of the screen shows your remaining time continuously.

## 18. What happens if I forget to submit the exam?

The system will auto-submits after 60 minutes, saving all your answers.

#### 19. What do the buttons mean?

Previous - Go to previous question

Save & Next - Save answer and move forward Clear

Response - Remove a selected answer

## 20. How can I track progress?

Use the Question Palette color codes:

Green - Answered

Blue - Visited but not answered

Grey - Not visited

#### 21.Can I review answers before submission?

Yes. Review the Exam Summary before clicking "SUBMIT EXAM."

# 22. What happens after submission?

A confirmation box appears. Choose "SUBMIT EXAM" to finalize or "CANCEL" to review.

# **Rules and Monitoring**

# 23. How does the system detect cheating or rule violations?

Alerts trigger if no face is visible, multiple faces appear, background noise occurs, or tabs are switched etc. Violations can lead to disqualification.

# 24. Can I use headphones or Bluetooth devices?

No. Such devices are prohibited and may trigger violation alerts.

# **Troubleshooting and Support**

# 25. What if camera or microphone permissions are denied accidentally?

Go to browser → Site Settings → Permissions → Enable Camera/Microphone for <u>olympiad.pseb.ac.in</u> → Refresh and restart validation.

# For mobile phone user, they can click on the link provided click here to watch video

## 26. What if I face technical issues (freeze, error, etc.) ?

Answers are auto-saved with every click on "Save & Next." Relogin within your active exam window.

## 27.Can I change my registered mobile or email?

No. After registration closes, contact details cannot be changed. Keep them active until results are declared.

## 28. Who should I contact for support or queries?

Contact the phone number provided on examination bar. Mention your registration number, class, and issue for faster response.

## Results and Next Stage

## 29. Where and when will results be published?

Results and next-stage eligibility will be available on <a href="https://www.pseb.ac.in">www.pseb.ac.in</a> and <a href="https://www.pseb.ac.in">olympiad.pseb.ac.in</a>. Check regularly for updates.

# 30. Where can school find out the details of registered students?

Schools can download/print consolidated reports containing IPLO registration ID of their students registered for IPLO through school login from olympiad.pseb.ac.in.